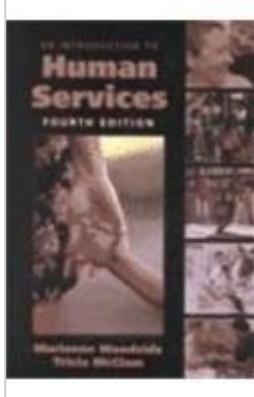


# An Introduction to Human Services

By Marianne R. Woodside, Tricia McClam



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### **About the Author**

Marianne Woodside is affiliated with the Human Services, Mental Health Counseling, and Counselor Education programs at the University of Tennessee, Knoxville. She coordinates the Counselor Education Ph.D. program, teaches foundations of counselor education, and supervises practicum and internship. Her primary research interests are international human services, human service education, and case management. Dr. Woodside has served on the editorial boards for *JOURNAL OF HUMAN SERVICE EDUCATION* and *AMERICAN ASSOCIATION FOR COUNSELING AND DEVELOPMENT JOURNAL*. Additionally, she served as secretary of the National Organization for Human Services Education. Dr. Woodside has published a wide range of journal articles and has an extensive record of presentations at national and international meetings. Her many awards include the Distinguished Recognition Award from the Council for Standards in Human Service Education (2001) and the Professional Development Research Award from the National Organization for Human Services Education (1999). Proven authors, Dr. Woodside and Dr. McClam also wrote the successful *GENERALIST CASE MANAGEMENT: A METHOD OF HUMAN SERVICE DELIVERY, PROBLEM SOLVING IN THE HELPING PROFESSIONS*, and *HELPING PROCESS: ASSESSMENT TO TERMINATION*.

Tricia McClam is affiliated with the Mental Health Counseling (Master's) and Counselor Education (Ph.D.) programs at the University of Tennessee, Knoxville. She teaches various courses in both programs, including Cross Cultural Counseling, Formal Measurement, and Case Management. Her research broadly deals with case management in human service delivery, professional development, and international human services. Dr. McClam is associate editor of International Education and past co-editor of Human Service Education, both refereed journals. Included among her professional awards are the Helen B. Watson Outstanding Faculty Research Award in the College of Education (1998), a Certificate of Appreciation from the Council for Standards in Human Service Education (2001), and the Miriam Clubok Award from the National Organization for Human Service Education (2003). With Marianne Woodside, Dr. McClam is co-author of *GENERALIST CASE MANAGEMENT: A METHOD OF HUMAN SERVICE DELIVERY, PROBLEM SOLVING IN THE HELPING PROFESSIONS*, and *HELPING PROCESS: ASSESSMENT TO TERMINATION*.

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